Search Notes			
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Application No.	Applicant(s)
09/593,118	DREW ET AL.
Examiner	Art Unit
Akiba K Robinson-Boyce	3623

SEARCHED				
Class	Subclass	Date	Examiner	
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INTERFERENCE SEARCHED				
Class	Subclass	Date	Examiner	

SEARCH NOTES (INCLUDING SEARCH STRATEGY)			
	DATE	EXMR	
Update WEST search-((retention or loyal\$ or dedicat\$ or churn\$ or leav\$ or stay\$ or maintain) same (customer or employee))	11/9/2004	QIC	
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